HiveWatch

Your end-to-end Security Operations Platform

HiveWatch solves some of the physical security industry's biggest and most frustrating challenges allowing security teams to bring together information, data, and technologies into a single platform that improves their overall security posture, reduces noise and complexity, and delivers more intelligence across the organization.

SOLVE FOR COMMON SECURITY CHALLENGES

Connect disparate systems
Bring disparate systems, such as access control and video into a single platform that reduces false alarms for more proactive security.

Enable better communication
Facilitate two-way communication from the GSOC to field resources to share data and information, create manual incidents, conduct Guard Tours, and better inform response through the Guard Mobile App.

Monitor device health
Reduce wasted time and decrease risk by leveraging automation and centralization to find and fix malfunctioning devices.

Localized emergency response
Directly contact local 911 or emergency services, automatically routed by incident location, to reduce response time during an emergency.

Program insight & performance metrics
Make informed decisions about staffing and resources using the program dashboard, which measures time to resolve, time to acknowledge, performance trends, incident types, and more.

Streamline incident response workflow and management
SOPs guide operator response, while operators can manage incidents, collect real-time info and data, and export cases and incidents for investigations.

Reduce false alarms
Don't just turn off noisy sensors - analyze and diagnose them to dramatically reduce false alarms and excess noise up to 98%.
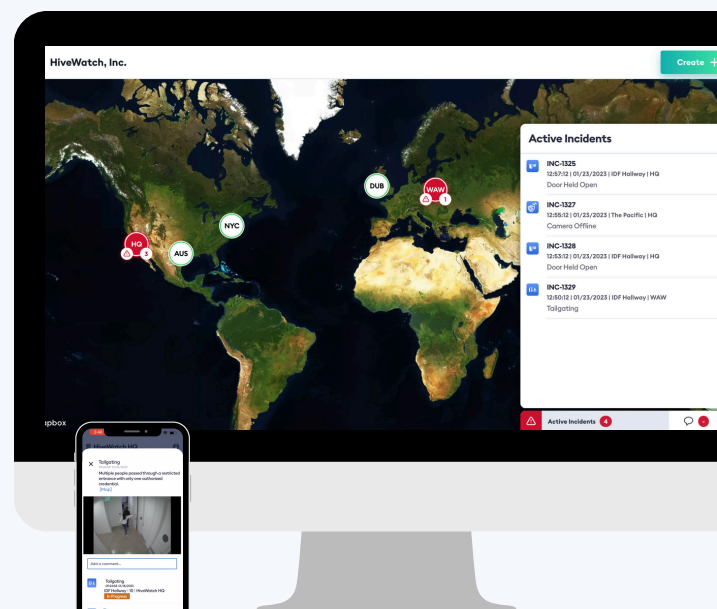
Tailgate detection
Automatically detect and visually confirm tailgating incidents.

Centralize critical information
Easily store and access Standard Operating Procedures (SOPs), site snap shots, and data logs about specific incidents for streamlined incident/case management.

HiveWatch
AI Operator

As part of the HiveWatch® GSOC OS, AI Operator intelligently detects and responds to security incidents in accordance with security protocols. The AI Operator is able to verify alarms, review camera footage, add notes to incidents, dispatch guards, resolve incidents, and escalate high-priority events to its human supervisors.

More about HiveWatch

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