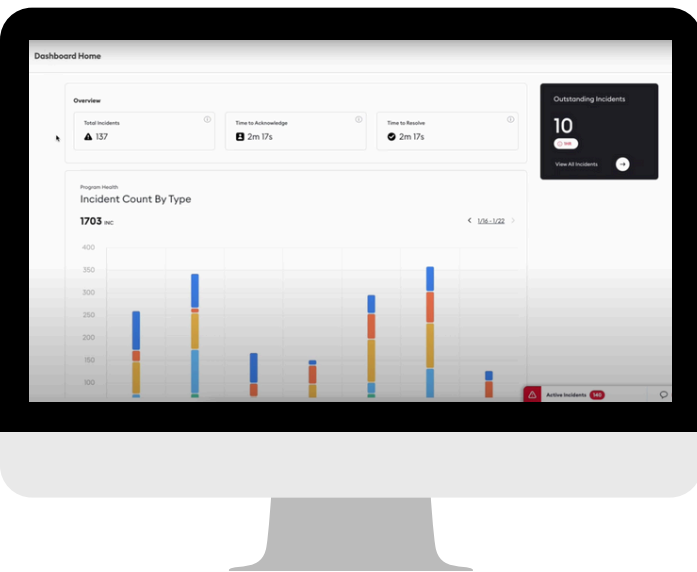


YOUR GUIDE TO: Noise Reduction



HiveWatch



“Noise” in a GSOC refers to the numerous alarms coming in for operators to analyze and address. Amongst this “noise” are legitimate security alerts that need to be addressed immediately, crowded by completely false alarms triggered by faulty sensors, environmental factors, and user error.

An out-of-the-box solution might not be the best option for companies looking to adopt a **noise reduction strategy** for their operations center. Each company is dealing with their unique noise, meaning customization is key to silencing alarms, without suppressing the ones your team actually needs.

The Challenges of Noise

Problem: I get too many false alarms.

Solution: Not only do teams who are burdened with excess noise face alarm fatigue, missed incidents, and additional employee turnover, they’re also losing focus on more critical security initiatives which could ultimately improve the health and efficiency of their security program.

Problem: My noise reduction software doesn’t understand the kinds of alarms I want to get.

Solution: What may be noise to one SOC could be essential data to another. When overlaying an uncustomized, standard software, there is a risk of losing or silencing real alarms.

Customer Story

The Customer: This BioTech company struggled with thousands of incoming alarms; many of which were false and creating an added burden on GSOC operators to identify relevant ones.

Results: In the first two months after implementing the HiveWatch® GSOC Operating System, the customer was able to reduce false alarms by 85%.

